



Job Description

Title:	Crisis Worker
Accountable to:	SARC Delivery Manager
Notice period:	1 month
Salary scale:	£30 per on call shift covered. Minimum of 5 shifts per month, including evening and weekend shifts. (Called out hours at an hourly rate of £11.56 per hour, time and half for evening and weekend and double time for bank holidays work)

Background

SV2 is a company Limited by Guarantee which is registered with the Charity Commission (Registered Number 1077863). The registered aims of the Charity are:

- to help relieve the suffering and distress of persons who have been raped or sexually abused; and
- to advance the education of the public in the subject of rape and sexual abuse and their effects.

The registered activities are:

- to promote the recovery of any adult or young person of any gender who has experienced rape or sexual abuse at any point in their life; and
- to offer one to one counselling, phone support, forensic medicals following recent incidents, with or without police involvement, young people's service, trust & support through court and criminal proceedings.

Summary of role

- The post holder will join the team to provide a 24 hour service to victims of rape and sexual assault within the context of a non-judgemental and confidential service.
- The Post holder will be part of an on call rota team providing Crisis Worker cover in the evening (5pm-8am) and at weekends, including bank holidays (8am-5pm & 5pm-8am).
- The post holder must be no further than 40 minutes from Millfield House when on call. DE5 postcode

- The post holder will provide crisis management support to clients attending the Sexual Assault Referral Centre (SARC) for a forensic medical examination.

Accountability

The post holder will report directly to the SARC Delivery Manager who is responsible for co-ordinating the team of Crisis Workers.

Main Duties and Responsibilities

- To join our team of Crisis Workers to provide 24 hour support to individuals who have recently experienced rape and or sexual assault and who may or may not wish to make a report to the police.
- To provide advice line support during evenings (5pm-8am) weekends and bank holidays (8am-5pm & 5pm-8am)
- To develop the Crisis Worker role in line with the National Occupational Standards
- To promote and develop the services of the SARC and SV2.
- To provide support and information to enable clients to make informed decisions in relation to medical care, forensic examination, making a police report or a non-police self-referral option and onward referrals for further support.
- To advocate for the client when needed to ensure that their wishes are considered.
- To forensically clean the examination suite to maintain the forensic integrity of the SARC
- The Crisis Worker is independent from the Police, Forensic Medical Examiners and the Crown Prosecution Service. However, the Crisis Worker will liaise with Police and Forensic Medical Examiners on behalf of the client whilst at the SARC.
- As part of the critical medical team for rape victims you are required to provide us with a DNA sample to go on the National Contamination Elimination Database (CED). This is to protect your DNA from becoming a crime stain and your sample will only be used for this purpose.
- To ensure appropriate and accurate recording in line with SV2's requirements and information governance policies
- To participate in a three-monthly cycle of in-house supervision, team meetings and line management at SV2 (one per month).
- To attend quarterly joint team meetings with the Forensic Medical Examiners.

- To work as part of a small team in the delivery of a high standard service.
- To attend induction and on-going training, as required. To include training on forensic standards for cleaning of the examination suite.
- To adhere to the British Association for Counselling and Psychotherapy (BACP) and SV2 codes of ethics.
- To consider safeguarding issues and liaise with the staff in accordance with SV2's safeguarding policies.
- Work within SV2's Health & Safety Policy and take responsibility for personal Health & Safety
- Maintain confidentiality in line with SV2's Data Protection Policies.

Person Specification

Attributes	Criteria (E) Essential (D) Desirable (Only essential criteria will be considered when undertaking the job evaluation process)	Method of Assessment e.g. Application Form/ Interview/ Presentation/ Test
Qualifications	At least two years' experience of working with trauma. (E) A willingness to work with the SARC Delivery Manager and the Head of Advocacy and Support in all work-related issues. (E)	Application Interview
Experience	Flexible way of working (E) Ability to maintain confidentiality at all times in all aspects of the work. (E) An understanding of sexual abuse and rape and its effects on individuals, organisations and society. (E) A team player, excellent communicator and flexible in approach, attitude and work. (E)	Interview Application/ Interview Application/ Interview Application/ Interview
Knowledge & Skills	Knowledge of Advocacy in the context of supporting vulnerable people. (D) Knowledge of Police, Court and medical procedures related to sexual abuse. (D)	Application/ Interview Application

	<p>Good interpersonal skills. (E)</p> <p>Ability to perform duties using own initiative. (E)</p> <p>The ability to organise time. (E)</p> <p>Awareness of and commitment to equal opportunities and anti-oppressive practices. (E)</p>	<p>Application/ Interview</p> <p>Application</p> <p>Application</p> <p>Application</p>
Other	<p>Access to i.t equipment for emailing. (E)</p> <p>Must hold a valid driving licence and have access to own transport which will need to be insured for business use. (E)</p> <p>To be able to respond to a call out and arrive at SARC DE55, within 40 minutes of being notified.</p> <p>This post is subject to an Enhanced DBS check and police vetting. (E)</p> <p>The Post Holder will be required to carry a work mobile phone during working hours.</p>	<p>Application</p> <p>Application</p> <p>Application Interview</p>